

Behavioral Health Partnership Oversight Council Operations Committee

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Co-chairs: Lorna Grivois & Stephen Larcen

Meeting Summary: Sept. 9, 2011

Next meeting Operation/PAG Committee TBA

Leadership Changes for the Operations Committee



BHPO EX Comm
9-7-11 Comm change

The Executive Committee reviewed the overall current Council Committee structure and agreed to reduce overlap, consider limited state agencies' and staff resources through Committee reorganization (*Click above icon*). Dr. Larcen has assumed additional CEO responsibilities that limit his time to involvement in the BHP OC but not the Committee. He will continue to chair the rate work group that plans to meet 9-23 and 10-6. The committee participants applauded Dr. Larcen's leadership in the Committee. The new combined Operations/Provider Advisory Committee will be chaired by Elizabeth Collins and Susan Walkama – next meeting TBA.

Summary: Rate Blend Sub-committee

The rate work group has reviewed revenue analyses, continuing with hospital, home health care and inpatient & RTC detox inpatient rates 9-23 and finalizing recommendations to the Executive Committee at the 10-6 meeting.

CTBHP/VO Presentations



Operations
sub-committee final 9

Inpatient Authorizations - Status of Streamlining Process (*Slides 3-11*)

In response to provider concerns about increased time to complete inpatient CCRs; VO reviewed the process to identify streamlining without loss of clinical integrity or accurate data reporting. Providers greatly appreciated the VO efforts to improve time efficiencies for both practices and VO staff.

- Changes were implemented and tested with reduction of time from 25-40 minutes to 12 -20 minute review time based on complexity of case.

- Revised the inpatient Bypass program authorizing longer initial authorization if the the 5 day falls on the weekend.

Process for Pending Eligible Clients (*See Slides 13-16 for details*) Initial process to create temporary member records resulted in not just inpatient but all levels of care seeking PA for pending eligibles and unsustainable volume increase. CTBHP/VO will discontinue creation for these temporary records for all LCO *except* for inpatient psych and detox, PHP and free standing detox. Information regarding the change will be sent in a provider alert and on web: www.ctbhp.com

Dual Eligible Members – FAQ: As promised DSS staff drafted a FAQ guide for the complex world of dual eligible billing. Suggested the final document might include Medicare links for provider/billing review. The final FAQ guide will be posted on the CTBHP website. Committee members appreciate the work DSS did on this complex combined coverage system.

Authorization process for 291.0 Inpatient General Hospital authorizations

DSS reviewed a second draft bulletin that attempts to clarify the billing system, entity responsibility for authorizations. Both VO and Qualidigm have responsibility for authorization in certain circumstances. A final bulletin will be posted on the CTBHP/VO website.

Other Business: providers concern that outpatient renewals for the new Medicaid FFS population, staggered in April 2011, are up for renewal. VO will do a webinar for providers to guide them in the renewal process for clients coming up for OCT renewals. Providers to the added Medicaid FFS population are involved with the CTBHP/VO system for the first time and VO has and will continue to provide training.